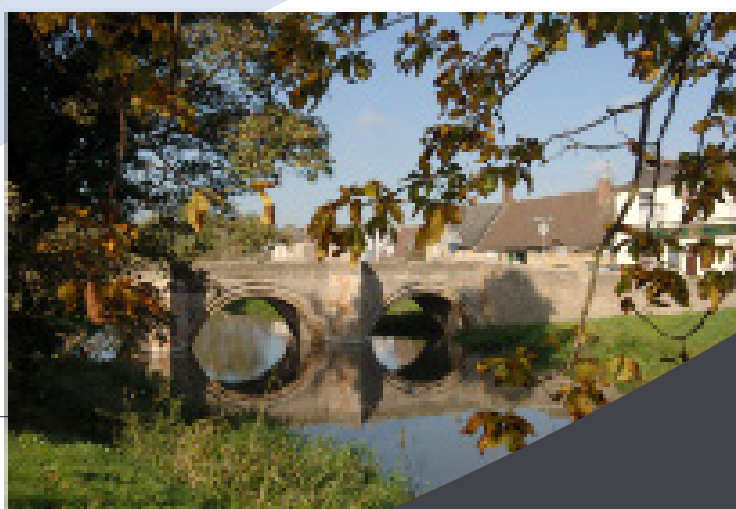


South Kesteven

Economic Development Strategy and Action Plan

DRAFT

2026-2029



SOUTH
KESTEVEN
DISTRICT
COUNCIL

Executive Summary

There have been several key changes in circumstance and context following the adoption of the South Kesteven Economic Development Strategy 2024 – 2028. To ensure that the Council remains aligned with developments, a new Strategy for the period 2026-29 is required. It sets out how the Council's Economic Development Team (EDT), Council services and public and private partners will continue to work together to drive forward economic growth in South Kesteven

Local economic growth is delivered through collaboration between local authorities, combined authorities, businesses, education providers, investors, and central government. Businesses are the principal drivers of economic growth. They create jobs, invest capital, develop skills, innovate, generate wealth, and attract further investment. The key role of the EDT and partners is to support businesses in their growth decisions and aspirations by, for example, enabling access to the business support available

and available grant funding. This new Strategy reflects this role and where the success of the Strategy will be demonstrated by the value each business places on their interaction with the EDT and partners as demonstrated through case studies and feedback.

The Strategy focuses the work of the EDT on six areas:

- Helping to ensure employers can access the talent they need
- Enabling increased supply of commercial premises and serviced land
- Enabling access to the opportunities of Artificial Intelligence (AI)
- Supporting growth of the tourism and heritage tourism sector
- Helping shape and improve the vitality and viability of town centres
- Supporting high growth businesses

In addition to these six areas the Strategy also sets out the 'Business-as-Usual' (BAU) role of the EDT including the creation, maintenance and growth of a database of the District's businesses.



Introduction

Since the previous South Kesteven Economic Development Strategy 2024 – 2028 there have been several key changes in circumstance and context following its adoption. These include significant changes in the structure of local government, the publication of “The UK’s Modern Industrial Strategy” by the Department of Business and Trade (June 2025) and the establishment of the Greater Lincolnshire Combined County Authority (GLCCA) with a Mayor being elected in May 2025.

The focus areas for the GLCCA are:

- Transport
- Employment and Skills
- Business and Infrastructure

Considering these developments, it is appropriate to replace the existing strategy with a new Economic Development Strategy 2026-29 (the Strategy) to ensure that the Council remains aligned with national, Lincolnshire and local ambitions. The next few years will bring new opportunities and challenges, and it will be essential that the ambitions for the South Kesteven economy are deliverable.

The Strategy focuses on six areas where it is believed the Council, and its partners are most likely to have greatest influence to overcome key challenges to economic prosperity and harness key opportunities:

1. Helping to ensure employers can access the talent they need
2. Enabling increased supply of commercial premises & serviced land
3. Enabling access to the opportunities of Artificial Intelligence
4. Supporting growth of the tourism and heritage tourism sector
5. Helping improve the vitality and viability of town centres
6. Supporting high growth businesses

In addition to these six areas, the Strategy also sets out the ‘Business-as-Usual’ role of the Economic Development Team (EDT) including the creation, maintenance and growth of a database of the District’s businesses.

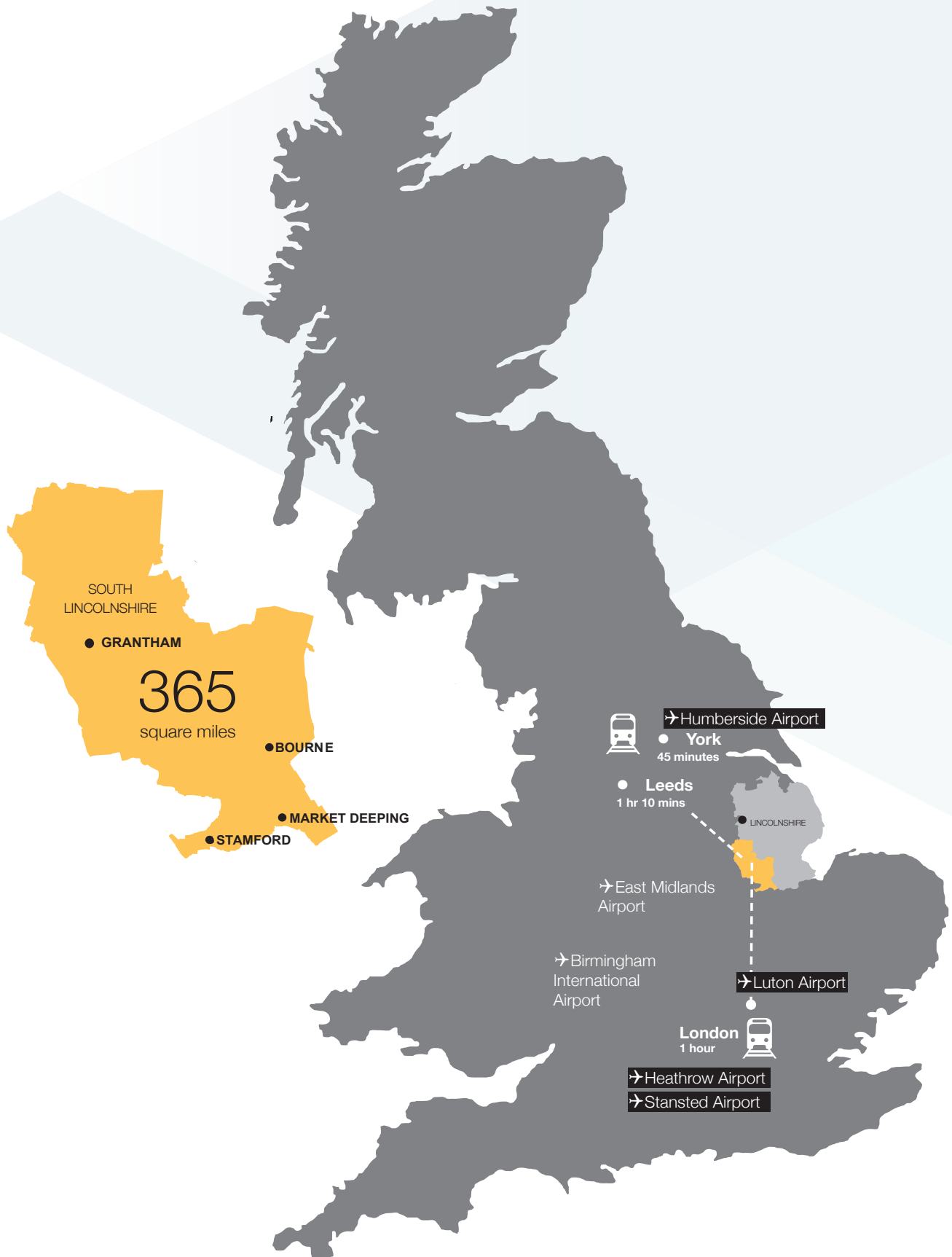
In summary the Strategy:

- Replaces the existing Economic Development Strategy 2024-2028
- Will deliver a focused number of high impact actions



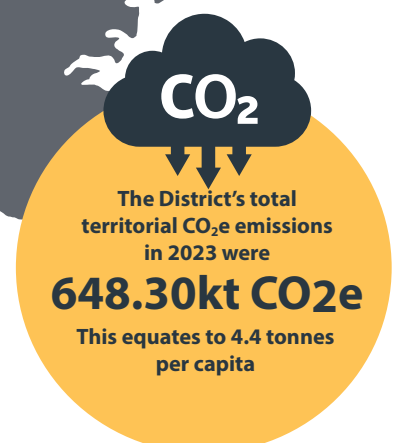
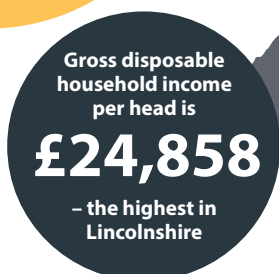
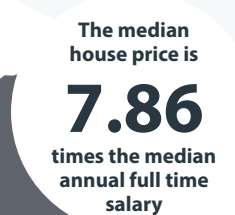
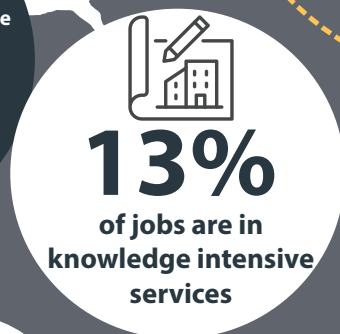
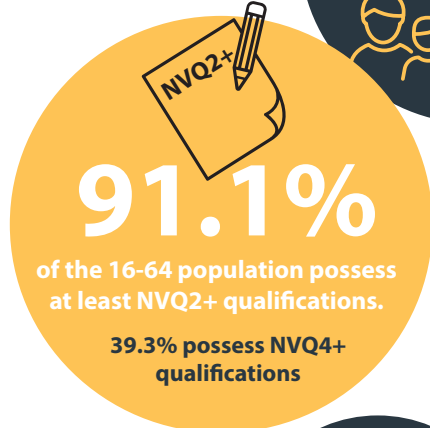
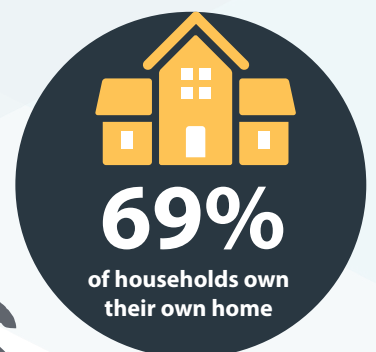
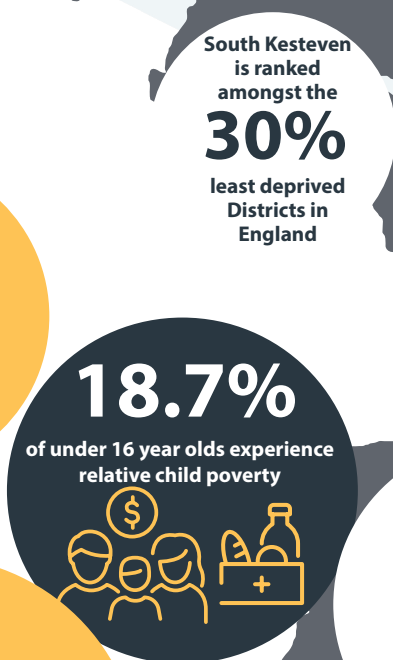
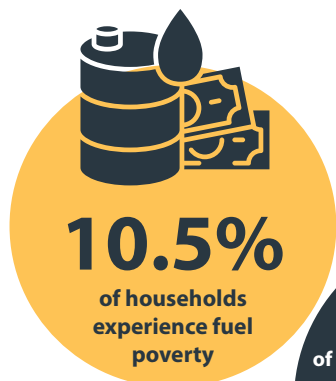
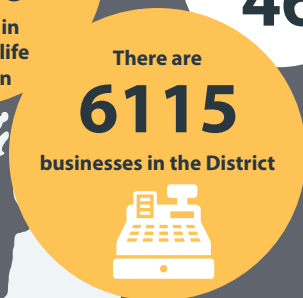
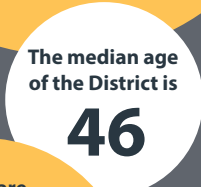
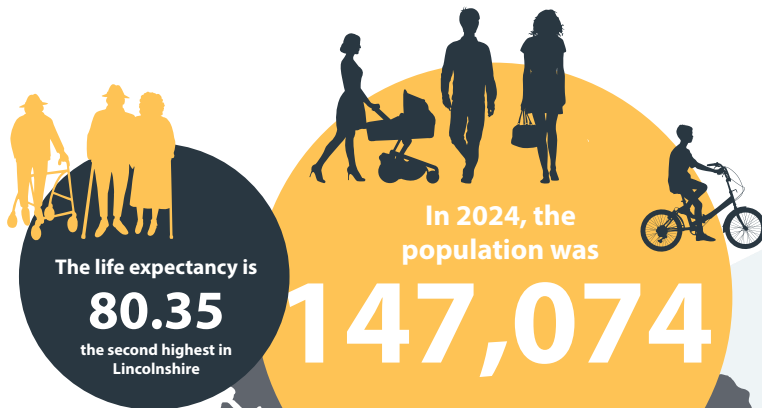
The South Kesteven Economy

South Kesteven is strategically well-placed between London and York on the A1, with excellent links to other arterial routes and just over a one-hour train ride to London.



South Kesteven

A district in numbers



South Kesteven benefits from inherent economic strengths, whilst also facing some key constraints to growth. An analysis of these strengths and constraints was undertaken as part of the previous strategy, and this has been updated and added to through further analysis and consultation with business.

This Strategy takes a number of these strengths and weakness, opportunities and threats and responds to them via the action plans for each of the six areas of focus and for business as usual.

 Strengths	 Weaknesses
■ High living standards and a desirable place to live, with strong amenities and quality of life ■ Desirable and high performing schools ■ Resident workforce has comparatively strong skills in several sectors ■ South Kesteven had the highest Gross Value Added in Lincolnshire, indicating a large and diverse economic base ■ Resilient tourism and heritage visitor economy sector ■ Regional connectivity with strong road and rail links (A1 corridor, East Coast Main Line)	■ Job vacancies not being filled ■ Lack of supply of commercial property specifically light industrial space ■ Low productivity compared to the UK average ■ Economic inactivity significantly above regional averages (16-64) ■ Resident vs workplace earnings disparity ■ Poor local transport connectivity
 Opportunities	 Threats
■ Artificial Intelligence ■ Renewal of town centres ■ Growth in social enterprises creating inclusive job opportunities, community wealth and bridging service gaps ■ The green transition economic opportunities ■ Strong business base growth and inward investment ■ Pace of population growth with increased demand for services, housing, and local employment	■ Challenging economic outlook and economic uncertainty may slow investment ■ Without intervention, economic underperformance including productivity gaps and inequality could deepen ■ National energy security and supply resilience could increasingly affect local businesses ■ Outward migration of young people due to limited high-value job opportunities

An Economic Vision

This new strategy continues the economic vision for south Kesteven as developed by the previous Economic Development Strategy:

South Kesteven has a thriving, innovative and diverse economy and is recognised as a great place to live, visit, invest and do business. The District's economy is growing strongly, through the retention, growth and attraction of increasingly based upon knowledge intensive services, generating high quality jobs, with productivity levels above the regional median and wages above the national average.

Economic growth is not an end in itself. The purpose of growth is to improve prosperity and quality of life by creating good jobs, raising living standards, increasing opportunities, and generating the resources needed to support thriving communities and public services. The aim is to reach and benefit all parts of the community in a genuinely inclusive and sustainable way, so that no one is left behind.

Action Plans

The Strategy sets out summarised action plans for each of the six areas of focus and business as usual (BAU). These plans include the actions being undertaken, who is leading on the action, the expected outputs and measurable outcomes.

For clarity:

- the actions listed are the tasks performed
- the outputs are the direct, tangible results of those actions
- the outcomes are the changes or benefits that occur because of those outputs, representing the ultimate success or impact.

Responsibility for delivery of the Strategy rests mostly with the Council's EDT and will either deliver projects directly or through working with partners such as other services within the Council, the Greater Lincolnshire Combined County Authority (GLCCA), Lincolnshire County Council and businesses. The action plans listed in the Strategy will be developed into a detailed EDT annual service plan.



1. Helping to ensure employers can access the talent they need

One of the key issues affecting local businesses, including social enterprises, is the difficulty in filling job vacancies. This issue significantly restricts business growth and makes maintaining business operations challenging.

This area of focus aims to help ensure local businesses can find the people they need.

In addition, it seeks to offer young people improved aspirations, increased wage levels and alternative career paths, while countering perception among aspirational young people that outward migration is the only option for career opportunity and development.

Success in this area will help to deliver a workforce ready for the future, supporting both individual prosperity and broader economic success.

The EDT will act as a key intermediary between business and key training, education and skills providers including the schools, colleges, and Universities of Lincoln and Peterborough.

Action Plan

Action & Lead	Output & Measure	Outcome & Measure
1.1 Work collaboratively with Job Centre Plus (JCP) and Department of Work and Pensions (DWP) to raise awareness of work placements available to customers and support entrepreneurship for those wishing to start a new business. 1.2 Improve business awareness of the options which reduce skills gaps, such as sector-based work academy programmes (SWAP), apprenticeships, work placements and funded skills programmes, such as Bootcamps, to upskill staff. a. Two individual meetings per annum with JCP and DWP b. Three entries minimum per annum of JCP and DWP	Business have improved awareness of ways to reduce skills gaps, measured via an annual survey of businesses. Additional work placement opportunities are created through improved collaboration between businesses, JCP and DWP.	Reduced vacancy levels in those businesses who have accessed the support available – measured via feedback from individual businesses and as part of an annual survey of businesses. JCP and DWP report increased number of customers taking up work placements or entrepreneurship business support.'

Action & Lead	Output & Measure	Outcome & Measure
programmes in the EDT electronic communication with businesses held on the business database. c. Creation of an annual meeting with range of businesses and providers. Lead - Business and Skills Officer		
1.3 Work collaboratively with the schools, colleges, Lincoln University and Anglia Ruskin University (ARU) Peterborough to support the delivery of programmes that meet the needs of local business. a. An annual meeting with each of the schools, colleges, Lincoln University and ARU Peterborough. Lead - Business and Skills Officer	A more integrated education and skills system including businesses to deliver learning, qualifications, careers education and support – measured via feedback from individual businesses and as part of the annual survey of businesses.	Reduced job vacancy levels in those businesses who have accessed the support available – measured via feedback from individual businesses and as part of the annual survey of businesses.
1.4 Bring together school pupils, training and support providers to raise the awareness of pupils of the education and training opportunities available and provide a forum for businesses to engage with potential future employees. a. Deliver Annual Skills Summit. Lead - Business and Skills Officer	Number of exhibitors target: 40. Number of school pupil target: 800. Number of pupils who register interest with training and support providers. Number of pupils engaged with potential future employers.	Pupils feel more aware of potential careers and confident to enter the labour market. Pupils understand which programmes, apprenticeships or employment routes will lead to their personal and work ambitions and how to access these – measured via survey of the pupils that attended. Business exhibitors able to fill job vacancies – measured via survey of business exhibitors.

Action & Lead	Output & Measure	Outcome & Measure
1.5 Engage with the Careers Hub (CH) and Careers and Enterprise Company (CEC). a. Number of referrals per annum of businesses to work with or individuals who may become an Enterprise Advisor to either CH or CEC minimum of 10. Lead - Business and Skills Officer	Businesses have an improved awareness and may have accessed as a result apprenticeships, work placements and Enterprise Advisor opportunities – measured via annual survey of businesses.	Increased employers offering apprenticeship routes, work placements or becoming Enterprise Advisors – measured via feedback from individual businesses and as part of the annual survey of businesses.
1.6 To engage with the Federation of Small Businesses (FSB) to deliver the Local Skills Improvement Plan (LSIP). a. Quarterly attendance of the LSIP Working Group. b. Key updates from LSIP group are communicated to the business sector through social media bulletins and newsletters. Lead - Business and Skills Officer	Improved awareness businesses of the LSIP agenda and key updates – measured via annual survey of businesses.	Businesses confirm they have created or are working on succession planning. Businesses note sight of key updates from LSIP group – measured via feedback from individual businesses and as part of the annual survey of businesses.



2. Enabling increased supply of commercial premises and serviced land

Insight taken from businesses, property agents and developers is that there is a significant shortage of commercial space in the district and in particular space for light industrial occupiers. The Council commissioned a review of commercial property, the Commercial Property Review, April 2025 by JLL & AECOM which concluded that:

With no availability companies cannot start, grow or contract within the District, further increasing the leakage of employment to Peterborough. This is a common situation across the UK currently, generally caused by the loss of older, secondary industrial buildings to alternative uses (e.g. retail or residential) and the increase in build costs and investors' risk profile causing development to be unviable.

To encourage increased supply of commercial premises and serviced land the Strategy includes actions to help create a stable, predictable, and supportive environment that provides developers and landowners with the confidence to increase the supply of commercial space and land.

Action Plan

Action & Lead	Output & Measure	Outcome & Measure
2.1 Develop and maintain a close working relationship with agents, developers and landowners. a. Create an agent, developers and landowner group and meet every 6 months. Lead - Economic Development Manager	Insight into the supply and demand for commercial premises & serviced land and generation of ideas/solutions to bring forward market appropriate commercial premises & serviced land - measurement via annual audit of new commercial space and land.	Existing local businesses have available commercial space to grow into – measured via feedback from individual businesses and as part of an annual survey of businesses. Inward investors have available commercial space to move into - measured via feedback from individual investor enquiries. Those starting a business have available commercial space to move into – measured via feedback from individual businesses and as part of an annual survey of businesses.

Action & Lead	Output & Measure	Outcome & Measure
2.2 Targeting of key employment sites in the District's Local Plan. a. These sites and others to be combined into a key sites database capable of generating an Investment Prospectus, potential completion of funding bids, etc. Analysis undertaken to identify any blockages to development and creation of potential solutions. Blockages could include lack of reliable and high-quality transport, digital connectivity (broadband), and utility infrastructure (water, electricity). Lead - Economic Development Manager	Creation of a key sites database and Investment Prospectus – measurement via delivery of database and investment prospectus.	Existing local businesses have available commercial space to grow into – measured via feedback from individual businesses and as part of an annual survey of businesses. Inward investors have available commercial space to move into - measured via feedback from individual investor enquiries. Those starting a business have available commercial space to move into – measured via feedback from individual businesses and as part of an annual survey of businesses.
2.3 Work collaboratively with the planning team to support developers and businesses navigate the planning process. a. Promotion of Planning Services including Design Pads, Planning Performance Agreements (PPAs) and Pre-Application Consultation. Lead – Economic Development Manager	Creation of an agents, developers and landowners' forum to include updates from the planning team. Uptake of Design Pads, PPA's and Pre-Application Consultation with individual businesses.	Clarity and certainty of planning process for developers and landowners – measurement via feedback from applicants.

3. Enabling access to the opportunities of Artificial Intelligence (AI)

AI is no longer just for tech companies, it's transforming how businesses of all sizes operate, market, and grow. With the rise in the technology and its role in business growth, it's important for businesses to learn how they can make the most of the opportunities AI presents.

Larger businesses are often more able to utilise the potential of AI. The South Kesteven economy is dominated by small businesses including social enterprises less capable of utilising the potential of AI without the support and encouragement from business support agencies such as the Council and its EDT.

This area of focus aims to demystify AI and help businesses adopt it in a way that's right for them with signposting to tools, training, and support to get them started.

Action Plan

Action & Lead	Output & Measure	Outcome & Measure
3.1 AI adoption by local businesses. A successful AI adoption journey begins with thorough assessment and benchmarking, setting a foundation to guide strategy, prioritise resources, and measure progress. Initial assessments will provide a clear understanding of the organisation's current capabilities across different areas. a. Two AI workshops per annum. Lead – Economic Development Manager	Increased adoption of AI by local businesses. Measure – Target of total of 40 businesses attending AI workshops.	Local businesses who have accessed the AI AT and attended a workshop have created an implemented an AI adoption strategy and action plan. Measure – 25% of businesses that attended a workshop.

Action & Lead	Output & Measure	Outcome & Measure
3.2 AI operationalisation by local businesses. Operationalisation brings AI reliably into real-world environments assessing an organisation's ability to deploy, monitor, and maintain. a. Encourage businesses to utilise the support available. b. Two AI workshops per annum. Lead - Economic Development Manager	Increased operational use of AI by local businesses. Measure – Target of total of 40 businesses attending AI workshops.	Local businesses who have attended a workshop have created and implemented an AI operational strategy and action plan. Measure – 50% of businesses that created an adoption plan



4. Supporting growth of the tourism and heritage tourism sector

The Council's Corporate Plan aims to promote and develop South Kesteven as an attractive visitor destination, focusing on its cultural and heritage strengths.

The District's historic associations, heritage, buildings, landmarks and parks define South Kesteven's 'story' and are what makes South Kesteven distinctive and attractive. They are the subject of immense local and civic pride and create a framework for strengthening South Kesteven's local culture and sense of place. Together they comprise a unique offer for visitors to South Kesteven.

Action Plan

Action & Lead	Output & Measure	Outcome & Measure
4.1 Tourism & Heritage Tourism Strategy and Forum. Highlight and promote South Kesteven's built and social heritage as an anchor to the District's identity within Lincolnshire and the wider region, and key attraction for visitors. Including support for accessible tourism, diversity and inclusion and film-friendly South Kesteven package. a. Conduct stakeholder engagement and consultation. b. Complete Tourism and Heritage Tourism Strategy. c. Create South Kesteven Tourism and Heritage Forum. d. Destination Management Plan – integrated plans aligning tourism growth with heritage protection. Lead - Tourism and Visitor Economy Officer & Heritage, Regeneration and Funding Officer	Tourism & Heritage Tourism Strategy - Council to be adopted by April 2027.	Increased visitors spend and local economic growth. Job creation – especially in hospitality, guiding, conservation, and creative industries. Business diversification – growth of local crafts, food, accommodation, and experience-based enterprises.

5. Helping improve the vitality and viability of town centres

Helping improve the vitality and viability of the District's town centres can only be delivered effectively via a collaborative approach with partners and stakeholders.

The EDT will provide updates on footfall and visitor demographics and an annual update on vacancy rates, customer perception and business confidence. All this data will be combined into a "basket" of measures to provide insight for the Council, partners and stakeholders into the vitality and viability of the town centres.

This insight will initially be presented to partners and stakeholders in each of the

town centres to decide what collaborative action should be undertaken to tackle issues and maximise opportunities. Such action could include;

- influencing the mix of retail, services, leisure, and residential to meet local demographics, encouraging longer stays and more spending
- attraction of funding from public and private sources
- bringing vacant buildings back into use
- marketing campaigns and events.

Following these initial presentations the EDT will provide tailored quarterly updates for partners and stakeholders in each of the town centres.

Through collaboration the aim is to transform where necessary and maintain the District's town centres as resilient, attractive, and economically successful places.

Action Plan

Action & Lead	Output & Measure	Outcome & Measure
5.1 Provide partners and stakeholders with insight into the vitality and viability of each of the District's town centres. a. Insight will be provided by the creation of a "basket" of measures. i. <i>Commercial vacancy rates: Measured via in person assessment.</i> ii. <i>Footfall/pedestrian flows: Measured using mobile phone data to show activity levels.</i> iii. <i>Visitor demographics: Measured using Experian data.</i>	Insight into vitality and viability of the District's town centres to inform town centre partners and stakeholders and encourage collective action Strategy & Action plans for each of the District's town centres that in the long term will potentially deliver several economic, social and community and environmental outcomes.	Economic Outcomes: ■ Increased revenue for businesses ■ Increased employment ■ Enhanced business confidence and increased private sector investment ■ Increased footfall and visitor numbers ■ Improved property investment performance and rental growth in commercial properties ■ Diversification of town centre uses (away from purely retail to include leisure, residential, culture, and employment). ■ Greater consumer choice and enhanced competition between retailers

Action & Lead	Output & Measure	Outcome & Measure
iv. <i>Customer perception of the quality of the town centre offer measured via survey.</i> v. <i>Business confidence and intentions to invest measured via survey.</i> Lead – Economic Development Manager		Social and Community Outcomes: ■ Improved quality of life and overall well-being for residents ■ Increased social cohesion and reduced social exclusion ■ Greater civic pride and a stronger sense of community ■ A safer and more attractive environment, which can reduce crime and disorder ■ Opportunities for increased community participation and involvement in local initiatives Environmental Outcomes: ■ Reduced number of longer journeys to out-of-town centres, leading to sustainability benefits ■ Protection and enhancement of the character and appearance of historic or conservation areas



6. Supporting high growth businesses

This area of focus proactively targets and support on identified “high growth” or “foundational” businesses including social enterprises that have the greatest potential to drive economic growth and strengthen supply chains in the District. This support will include access and signposting to finance, expert advice, suitable premises, and locations.

For the identified high growth businesses, the EDT will provide tailored information, advice, guidance, signposting and support.

The EDT will bring together national and local offers to help high growth businesses find the right support for any stage of the business.

Action Plan

Action & Lead	Output & Measure	Outcome & Measure
6.1 Undertake a proactive business engagement programme with a group of 20 high growth businesses who will receive a 1:2:1 “account management” service. a. All business on the database to receive a minimum of four e-newsletter communications from the EDT per annum. b. Total of 30 businesses visited per annum. Lead – Business & Skills Officer	10 case studies featuring businesses that have directly benefitted from the support provided by the EDT. Better informed intelligence to enable support and guidance to be delivered in a more coordinated way. Business issues identified and mitigated, growth opportunities identified and supported.	Business-Level Outcomes: ■ Increased sales and profitability: Generating more revenue and net income, allowing for reinvestment. ■ Economies of scale: Achieving lower costs per unit through increased production volume. ■ Enhanced innovation. ■ Continuous development of new products, services, or processes to remain competitive. ■ Improved financial resilience: Better cash control and management of working capital to navigate economic fluctuations.

Action & Lead	Output & Measure	Outcome & Measure
		- Stronger customer loyalty and retention: Building a stable customer base that spends more and costs less to maintain. - Improved management capabilities: Better leadership and strategic planning within the firm. Measure - measured via feedback from high growth businesses.
6.2 Reactive follow up to engagement with EDT from businesses. a. Follow up with businesses. Lead – Business & Skills Officer	Two Case studies produced annually featuring businesses that have positively changed because of the support provided or signposted by the EDT.	Business level outcomes as above.



7. Business as Usual

In addition to the six areas of focus the Strategy also sets out the important Business-as-Usual role of the EDT

including the creation, maintenance and growth of a database of and insight into the District's businesses.

Action Plan

Action & Lead	Output & Measure	Outcome & Measure
7.1 Business database and insight. a. Creation of business database. b. Business case for sourcing and implementing a Customer Relationship Management system (CRM). Lead - Business and Skills Officer	Informed, Data-Driven Decisions: ■ Increased Operational Efficiency and Productivity ■ Enhanced Customer Relationship Management ■ Improved Data Quality, Integrity, and Consistency. ■ Enhanced Data Security and Compliance Cost Savings and Higher Return on Investment (ROI): Measure Initial target of 1000 business entries by June 2026. Annual net growth of 10% business entries.	Significantly improved support for local businesses from EDT and its partners via improved decision-making through data analysis, enhanced operational efficiency, and better customer relationship management. Measure - feedback from individual businesses and as part of the annual survey of businesses.
7.2 Engagement with local businesses. a. Maintain regular meetings with the business community, including the various business networks such as, the Grantham Business Club and other business clubs, The Federation of Small Businesses, Lincolnshire Chamber of Commerce, etc. Lead - Business and Skills Officer	More developed and coordinated approach to business intelligence to support business growth and competitiveness. Measure - quarterly meetings with business community.	Measure - feedback from individual businesses and business networks.

Action & Lead	Output & Measure	Outcome & Measure
7.3 Online communication a. Develop the Economic Development pages hosted on the South Kesteven Council website to support businesses with signposting to advice and guidance and information. Lead - Business and Skills Officer	More businesses accessing the support and guidance available. Measure - 5% increase year on year of visitors to the Economic Development pages.	Measure - feedback from businesses via an annual survey.
7.4 Annual EDT service communication with businesses and residents. a. Utilising the issuing of Council Tax bills and Business Rates bills to reach home based businesses and those considering starting a business and existing businesses. Lead - Business and Skills Officer	Enabling more business start-ups and increasing the number of businesses registered on the Council's business database. March 2027.	Measure - feedback from businesses via an annual survey.
7.5 Grant Service a. Creation of a grant bidding support service. The service will offer three levels of service: <i>i. Capacity Building – Educating and mentoring both internal Council teams and external organisations to improve future grant writing skills.</i> <i>ii. Application Review & Editing - Providing expert feedback and upgrading existing applications for better success rates.</i> <i>iii. Full-service management –charged for service providing help with finding, writing, and submitting grant applications for non-profits, businesses, and charities.</i> Lead – Heritage, Regeneration and Funding Officer	■ Grant opportunity horizon scanning ■ Bid-writing support ■ Bid review and quality assurance ■ Project design ■ Budget development ■ Templates and toolkits ■ Training and capacity ■ Submission management ■ Post-submission support	Short-term outcomes: ■ Improved bid quality. ■ Increased organisational confidence ■ Better understanding of funding landscape ■ Medium-term outcomes ■ Higher success rates ■ Diversified income streams ■ Stronger organisational capacity ■ Better-designed projects Long-term outcomes: ■ Increased financial sustainability ■ Greater community impact ■ Stronger partnerships ■ Strategic growth

Monitoring and Evaluation

The Strategy has the overall aim of achieving economic growth in South Kesteven namely:

- More business start-ups
- More businesses relocating into the district
- More expansions of existing businesses
- More local well-paid jobs for local people
- Thriving town and village centres
- More home-based businesses

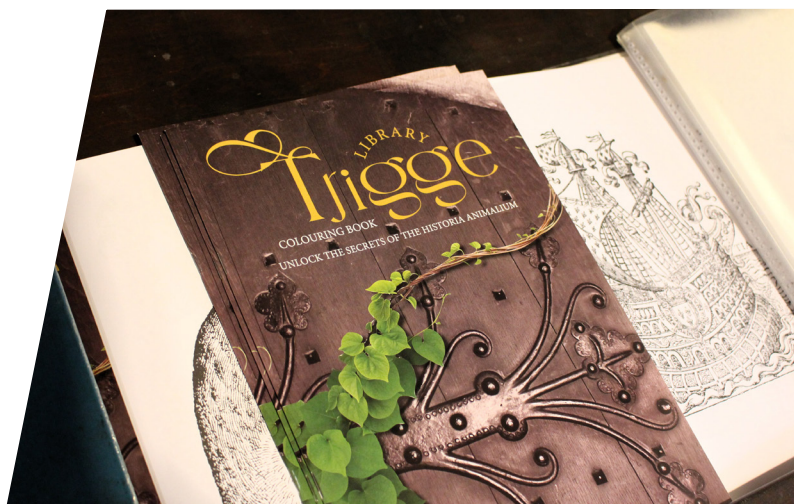
The delivery of economic growth is substantially in the hands of businesses including social enterprises and specifically the people who run or create them. People make the decisions about whether to expand, relocate or start. Given this, the role of the EDT is to:

- Support owners/senior managers with their decision making through account management, signposting and so on
- Ensure that the message that South Kesteven is “open for all businesses” and what that means practically for businesses is understood inside and outside of the district.

Demonstrating the success of the Strategy is therefore based upon how well the EDT and our partners interact with business decision makers.

Several businesses have provided feedback on the service the EDT has recently provided, a typical example is:

“The EDT has been a fantastic source of support for our local retail community. The EDT has not only offered valuable guidance for my own small business but has also been a regular and enthusiastic presence at our retail networking sessions. The EDT always takes the time to share useful information and signpost opportunities that help local retailers access the support they need. The EDT’s genuine commitment to helping small businesses thrive is greatly appreciated.”



Contact Details

Alternative formats are available on request:
audio, large print and Braille

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